

**Paul D. Petersen**  
Assessor



**Maricopa County**

301 West Jefferson Street  
Phoenix, Arizona 85003  
Phone: (602) 506-3406  
<http://mcassessor.maricopa.gov/>

Contact: Ryan Boyd  
Tel: (602) 372-9295 (o) / 602-316-3572 (c)  
Email: BoydR@mail.maricopa.gov

**FOR IMMEDIATE RELEASE**

## **Innovating Local Government: How Project Green Line Reduced Inefficiencies and Improved Accuracy**

**PHOENIX, AZ** –Maricopa County Assessor Paul D. Petersen’s office has taken the stereotypical slow, inefficient government model and turned it on its head. Project Green Line has produced efficiency levels not typically associated with government.

Petersen’s Ownership and Mapping Division processes property deeds and keeps maps of properties accurate. Both affect the timeline of buying and selling a home as well as legitimizing other property ownership changes. With the success of this project, the office has been able to process documents in real time. Streamlining this process ensures tax payers are able to view their property record transactions without waiting months for government paperwork to be processed and then made available to the public for viewing.

In 2018 alone, Petersen’s office processed 306,551 documents, reduced average deed processing time by 14%, reduced property ownership errors by 54%, and mapped 20% more subdivisions. The office under Ownership and Mapping manager Ken Errico has accomplished this through using Lean Management Practices as well as Six Sigma methodologies as the baseline of the project. Both of these models are typical practices in the private sector.

Project Green Line is an example of a results-driven management system. In fact, it is a model that Chairman Bill Gates has called for in order to improve our county government for Maricopa County residents.

Assessor Petersen is also currently working to update other functionalities to help the office run more efficiently and assist the public better in navigating the complicated world of property taxes.

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